



#### PRE-APPLICATION

Wash your hair with clarifying shampoo to get rid of any product build up and do not condition your natural hair as this can cause the extensions to slip once fitted. Make sure your hair is straight ready for fitting.

#### MAINTENANCE

Hair extensions must be maintained and checked every 6-8 weeks by your qualified hair extension technician. This is absolutely vital to ensure no damage is done to your own hair or extensions. You may lose 10-15 strands within this time but these can be reused. Removal should be performed by a fully qualified technician.

#### WASHING, DRYING AND STYLING

Only use products recommended by your stylist, sulphate free, or those available from the salon, as some products can shorten the lifespan and quality of the hair. We do not recommend most hair oils as these can cause the hair to bunch together and slip. Instead, use a protein spray or hair extension masks.

Try not to wash hair extensions more than twice a week as this can cause extra stress to extensions. When washing hair, do not rub the extensions but gently massage the recommended shampoo into the hair and rinse. Only apply conditioner from the middle to the ends of the hair and lightly press the moisture out of the extensions with a towel after washing. Be extra careful brushing when hair is wet. Heat appliances such as straighteners, hairdryers and curling tongs are fine to use but overuse can cause drying and breakage. Avoid the top of the extensions when applying any heat as this can damage and melt the bonds.

Never let the hair air dry as this can cause matting and make the extensions difficult to brush. You must always style the hair in a loose plait overnight to avoid matting. Using a silk pillow case also helps to reduce matting.

#### BRUSHING AND SEPARATING

Always ensure you use a hair extension brush or tangle teezer to prevent hair extensions from slipping. Be gentle and hold the tops of the extensions whilst starting to brush any tangles from the bottom. Ensure you are separating strands regularly at the root with your fingers to avoid any matting. Natural hair sheds every day so it is vital the bonds are separated so that matting does not occur between the extension and natural hair.

#### COLOURING HAIR

We do not recommend you colour the extensions as drying may occur and the lifespan of the hair will be shortened. Using toners is acceptable but unnecessary processing may still dry out the extensions. Your own hair can be coloured whilst the extensions are in as long as the chemicals do not touch the tips or bonds. We advise you only have your T-section coloured if necessary.

#### HOLIDAYS, SWIMMING AND SUNBEDS

We do not recommend you go swimming whilst wearing extensions, although if you do, make sure you plait the extensions and try to keep them dry. Use a deep conditioning treatment if they do get wet with chlorine or salt water as these can dry the extensions or cause them to become discoloured. This is not a fault with the hair, but the chemicals and minerals in the water. UV rays can dry out, fade or discolour extensions and break down bonds, so wrap the hair in a towel if you do use the sunbed.